

# Welcome

HERE'S ALL THE INFO YOU MIGHT NEED FOR US  
TO HAVE A GREAT & SATISFACTORY VISIT

THE COLOR COLLECTIVE SALON  
1807 ROBINSON AVE #104 SD 92103  
AVAILABLE BY APPT TUES, WED, THURS & SAT 10-8

## PRICING

My rates are simple & inclusive. Your whole new do, no hidden costs or unfair categories. Prices will vary.

### CUTTING & STYLING \$65

per hour

Most haircuts take 40-90 mins

### COLOR SERVICES \$80

per hour

Simple touch ups

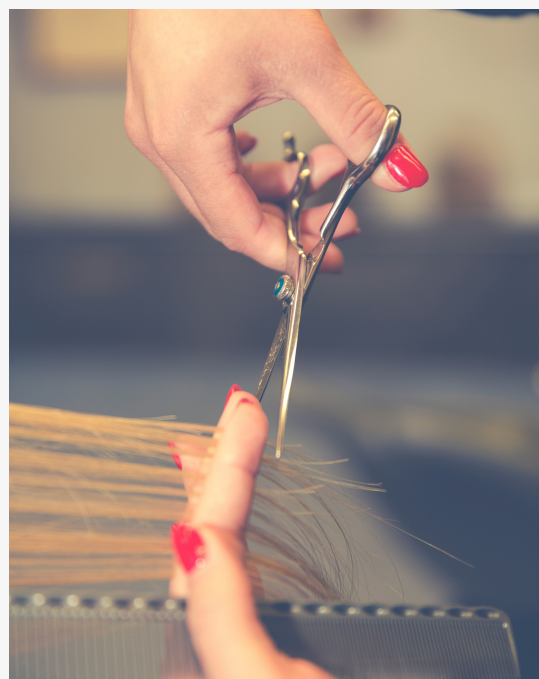
~1 hour

More dimensional color

~1-2 hrs

Balayage and vibrants

~2-3 hrs



*Service Vibe Scale*  
Easily defining your needs at each appointment

<b>QUICK &amp; EASY : 1</b>	On a scale of 1 - 5	<b>5 : TAKE ME AWAY</b>
No Frills & Freezy! This is the best option to cut cost and keep your time in the salon short.	What do you need today?	Make me forget my day! This is great for a hair overhaul or just some special treatment.

## SERVICE VIBE

I want to ensure that each time you visit me, you get the attention that you need and want that day. Use the scale here < to pick your vibe # for today. Using this system allows me to best serve you, while also honoring your time and wallet. Have no fear, I will be sure to be clear about what this means during our consultation.

I DEFAULT TO A 3.8



## APPOINTMENT & CANCELLATIONS

In order to continue providing the best scheduling options for my guests, I require at least 36 hours notice should you need to cancel or reschedule your visit with me. I recognize life can be unexpected, so each guest will get one freebie per year and pandemic related instances will be forgiven. Less than 36 hours notice will result in a \$25/per hour fee. Not showing up will result in a \$50/per hour fee. Fees will be due upon rescheduling.

## SERVICE REDO

My goal is for you to be stoked on your service. If, for any reason, you have any challenges with your color or cut, let me know within 7 days of your visit and we will remedy your issues at no additional charge. If we are dealing with extra limitations and I can't guarantee my results, next steps taken are subject to my discretion.



## RETAIL RETURNS

Should you be unsatisfied with your retail purchase, I will exchange your product for another within 45 days of purchase or offer a full credit within 30 days of purchase.



AS A THANK YOU, PLEASE ENJOY

## Collective Rewards

1 POINT - FACEBOOK CHECK-IN

1 POINT - CONDITIONING  
TREATMENT

2 POINTS - \$50 SERVICE

2 POINTS - REVIEWS; YELP,  
FACEBOOK, NEXTDOOR &  
GOOGLE

4 POINTS - SOCIAL MEDIA  
SHARES & POSTS

6 POINTS - PER \$150 COLOR  
SERVICE

15 POINTS - REFER A FRIEND  
FOR A HAIRCUT

30 POINTS- REFER A FRIEND  
FOR A COLOR AND CUT

## How to Redeem

Every 30 points gets you \$30!  
Trade in for \$\$ off your services

cannot be combined with other offers

## REWARDS

As a thank you for your continued support, I offer these rewards.

Check out the list to the left to see how you can rack up points in exchange for \$\$ off of your services. No worries about any extra details, I will keep your points on file.

For every \$30 points you get, you can \$30 off your next service. Or, you can let your points accumulate towards a free service.

## RETAIL REWARDS



THANK YOU FOR YOUR VISIT

# Here's to great hair

I WANT OUR TIME TOGETHER TO BE WELL SPENT. PLEASE LET ME  
KNOW IF YOU HAVE ANY QUESTIONS OR NEED ANY MORE  
INSIGHT BEFORE YOUR SERVICE.

XOXO WITH HEART AND HUMOR

Lesleigh